

**QUALITY REPORT FOR STATISTICAL SURVEY**  
**Report on Libraries (KNJ-1)**  
**For 2020**

Organisational unit: Education, Culture and Information Society  
Statistics Department

Prepared by: Gordana Bralić and Marija Gojević

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## 0. Basic information

- Purpose, goal, and subject of the survey

Data on libraries that operated in the Republic of Croatia in 2019 were collected in this survey. A total of 1 814 libraries were covered, which included one national library, 104 libraries at institutions of higher education, university and scientific libraries, 117 specialised libraries, 308 public libraries, 883 libraries in basic schools and 401 libraries in secondary schools. Out of that number, 11% of libraries were autonomous, 6% made part of another library and 81% made part of an institution/enterprise.

- Reference period

Calendar year

- Legal acts and other agreements

Act on Libraries and Library Activity (NN, Nos 17/19 and 98/19)

Decision on the National Classification of Activities, 2007 version – NKD 2007. (NN, Nos 58/07 and 72/07)

Ordinance on the Classification of Business Entities According to the National Classification of Activities – NKD 2007. (NN, Nos 55/16 and 35/18)

Register of Spatial Units – RPJ (codes of cities/municipalities, settlements)

Ordinance on the Register of Statistical Spatial Units (NN, No. 37/20)

ISO 2789:2007 Information and documentation – International library statistics (ISO 2789:2006)

- Classification system

Classification of Spatial Units for Statistics

National Classification of Activities, 2007 version

Types of facilities

National Classification of Activities, 2010 version

- Statistical concepts and definitions

Library is a legal entity that performs the library activity in accordance with the provisions of the Act on Libraries and Library Activity. According to the purpose and library contents, libraries are categorised as follows: national library, libraries at institutions of higher education, university and scientific libraries, specialised libraries, public libraries and school libraries. There was a total of 1 749 libraries, which included one national library, 99 libraries at institutions of higher education, university and scientific libraries, 95 specialised libraries, 304 public libraries, 883 libraries in basic schools and 367 libraries in secondary schools. Out of that number, 11% of libraries were autonomous, 6% made part of another library and 83% made part of an institution/enterprise. A total of 1 287 522 persons had a library membership in 2019, of which 68% were active users. Women accounted for 64% of the total number of public library users. The members of libraries in basic and secondary schools accounted for 39% of all library memberships, followed by the members of public libraries with the share of 37% in the total membership. Children and youth up to 18 years of age accounted for 40% of public library memberships. Observing the age structure of visitors to library events and workshops, 72% of visitors were under 18 years of age.

- Statistical units

The statistical survey covers all libraries that existed in the Republic of Croatia on 31 December 2019. Data on libraries are the result of processing statistical data from the administrative database of the National and University Library (NSK). Pursuant to Article 6, paragraph 3 of the Act on Libraries and Library Activity (NN, Nos 17/19 and 98/19), libraries are obliged to collect statistical data on their operations and enter them into NSK's system of unique electronic collection of statistical data on library operations in accordance with the standards referred to in Article 12, paragraph 2 of the aforementioned Act. The data are comparable to the data from previous years.

- Statistical population

Libraries – school libraries, public libraries, libraries at institutions of higher education, specialised libraries

## **1. Relevance**

### **1.1. Data users**

National users: ministries and other state administration bodies, academic community, the media, the public, other departments of the Croatian Bureau of Statistics

International users: Directorates General of the European Commission

#### **1.1.1. User needs**

State institutions – data are used for projects and strategies of national importance.

Researchers – data are used for scientific research. Researchers use another category of data as well, that is, confidential data for scientific purposes (available under special terms).

Students – for the preparation of theses and seminar papers.

Enterprises – for market analyses and business needs.

Others – general information.

In most cases, external users require data more detailed than those that are published.

#### **1.1.2. User satisfaction**

There is no feedback. User satisfaction survey is not conducted.

### **1.2. Completeness**

The survey has been conducted by the Croatian Bureau of Statistics. It is in line with national regulations.

#### **1.2.1. Data completeness rate**

Data completeness rate is 100%.

## **2. Accuracy and reliability**

### **2.1. Sampling error**

Not applicable. The survey is not based on a sample.

#### **2.1.1. Sampling error indicators**

The indicator for this survey is not applicable.

### **2.2. Non-sampling error**

Not applicable.

#### **2.2.1. Coverage error**

Not applicable.

#### **2.2.2. Over-coverage rate**

The indicator for this survey is not applicable.

#### **2.2.3. Measurement error**

Processing includes data editing, and before correcting errors, they are checked by phone with reporting units.

#### **2.2.4. Non-response errors**

Reporting units are contacted by phone if necessary.

#### **2.2.5. Unit non-response rate**

The indicator for this survey is not applicable.

#### **2.2.6. Item non-response rate**

The indicator for this survey is not applicable.

#### **2.2.7. Processing errors**

Incorrect data entered by the reporting unit or created during processing is checked during data editing and (if necessary) corrected.

#### **2.2.8. Imputation rate**

The indicator for this survey is not applicable.

#### **2.2.9. Model assumption error**

Not applicable.

### **2.3. Data revision**

#### **2.3.1. Data revision – policy**

The users of statistical data are informed about revisions (provisional data, final data) on the website of the Croatian Bureau of Statistics.

#### **2.3.2. Data revision – practice**

Provisional data are not published in the survey; therefore, there are no data revisions.

#### **2.3.3. Data revision – average size**

The indicator for this survey is not applicable.

### **2.4. Seasonal adjustment**

Not applicable.

## **3. Timeliness and punctuality**

### **3.1. Timeliness**

September for the previous calendar year.

#### **3.1.1. Time lag – first results**

The indicator is not computed.

#### **3.1.2. Time lag – final results**

Time lag – final results is T + 9.

### **3.2. Punctuality**

All planned publications are published in a timely manner as specified in the Calendar of Statistical Data Issues.

#### **3.2.1. Punctuality – delivery and publication**

Delivery and publication is 0.

## **4. Accessibility and clarity**

Printed publications – First Releases, website of the Croatian Bureau of Statistics – electronic versions of First Releases

### **4.1. News releases**

Libraries, 2019

#### **4.2. Online database**

The database is available at <http://maticna.nsk.hr/statistika/>.

#### **4.3. Micro-data access**

The conditions under which certain users can access microdata are regulated by the Ordinance on the Conditions and Manner of Using Confidential Statistical Data for Scientific Purposes.

#### **4.4. Documentation on methodology**

Methodological explanations are available in the First Release and the Statistical Report in printed form, and in electronic form on the website of the Croatian Bureau of Statistics.

### **5. Coherence and comparability**

#### **5.1. Asymmetry for mirror flows statistics**

Not applicable.

#### **5.2. Comparability over time**

The data are comparable to the data from previous years.

##### **5.2.1. Length of comparable time series**

The indicator for this survey is not applicable.

##### **5.2.2. Reasons for break in time series**

There is no break in time series.

#### **5.3. Coherence – subannual and annual statistics**

The indicator is not computed.

#### **5.4. Coherence – national accounts**

The indicator is not computed.

#### **5.5. Coherence – administrative sources**

The indicator is not computed.

## **6. Cost and burden**

### **6.1. Cost**

Costs are associated with the production of data through material costs and employees' income (salaries, overtime, travel costs).

### **6.2. Burden**

The indicator for this survey is not applicable. Data are taken over from the administrative database.